

IN SOCIAL
ASSISTANCE
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IN SOCIAL ASSISTANCE

Getting close to the person being helped, finding in them a human being, as human and worthy of esteem as our dearest loved ones. Under no circumstances should you act by superimposing professional instructions on the principles of genuine Charity. Support without boasting of superiority.

Understand that we are all in need of this or that kind of resource before God and each other.

Putting ourselves in the difficult situation of those receiving help. Paying attention to the words of our companions in need, listening to them with affectionate patience, without doing anything else at the same time, and without interrupting them with inappropriate questions.

Silence any unkind or depressing remarks about those suffering, just as much as we know how to silence sarcasm and bitterness close to loved ones.

Comforting those in need without demanding immediate changes. Helping those we help to be independent of us.

Respect the ideas and opinions of those we wish to support.

Never provide a service or benefit conditional on one's acceptance of our points of view.

Be discreet and respectful with companions who are impoverished or suffering, without making unkind comments about them when the visit is over.
